Learn more about the My Starkey app
Visit www.starkey.com/hearing-aids/apps for usage instructions, how-to videos, and more information on features.

**STEP ONE | Android**

Download the My Starkey app

The My Starkey app makes it easy to control, adjust, and access helpful features of your hearing aids with a compatible Android mobile device.

Use the camera on your device to download the app:

• Scan the QR code below and open the URL.

**STEP TWO | Android**

Set up the My Starkey app and pair your hearing aids.

1. Tap the Settings icon on your device.
2. Ensure Bluetooth is on.
3. Turn your hearing aids OFF and then ON to activate pairing mode.
4. Open the My Starkey app.
5. Review the terms of use: This includes End User License Agreement and privacy policy. Tap ACCEPT to continue.
6. Pair and connect your hearing aids. Follow the prompts:
   • The app will ask permission to use location services to locate your hearing aids. Tap ALLOW.
   • When a pair of hearing aids is found, you will be prompted to confirm they are yours and tap PAIR.
   • You’ll be asked to link the My Starkey app with your hearing aids. Tap ALLOW.

**STEP THREE | Android**

• If more than one hearing aid is found, you will see a list. (If you wear 2, both a left and right will appear) Select the box(es) next to your hearing aids. Tap CONNECT.

NOTE: Pairing can still be done through the Bluetooth menu of your device, if you prefer.

Once your hearing aids are confirmed, a congratulations message appears. Tap CONTINUE.

7. Sign in to the app. Create an account:
   • Provide an active email address.
   • Create a password following the guidelines and sign in.

8. Get onboarded. The app will show a short series of permission screens:
   • Read the descriptions.
   • Tap ALLOW or CONTINUE.
   • Review the app home screen overview and get to know the key features.
   • Tap GOT IT.

You’re all set to start using your app. See menu for more device instructions.

My Starkey app overview

1. Left & right battery indicators
2. Smart Assistant
3. Program in use
4. Program options
5. Edge Mode*: Instant sound adjustments
6. Programs
7. My Hearing, Self Check, Find My Hearing Aids, additional sound settings
8. Mute
9. Volume slider
10. Home
11. Health: Monitor hearing and physical activity
12. Learn: Personalized tips, videos, and more
13. More: Account, TeleHear, Reminders, Translate, Transcribe

*Only available on select product tiers.

For a list of compatible devices, visit www.starkey.com/hearing-aids/apps

For Genesis AI, My Starkey app, and Bluetooth compatibility information, please visit www.starkey.com/apps.

Visit www.starkey.com/our-technology/technology.aspx. Use of the Made for Apple badge means that an accessory has been designed to connect specifically to Apple products with the Apple-head logo and has been certified by Apple to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Apple, iPod, iPad, iPod Touch, iPhone, and Mac are trademarks of Apple Inc., registered in the U.S. and other countries. iOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

Apple, iPad, iPad Air, iPad Pro, iPhone, and iOS are trademarks of Apple Inc., registered in the U.S. and other countries. Google, Android, and Google Play are trademarks of Google LLC. The Android logo and Android发行 are trademarks from Google Inc. The Bluetooth® word mark and logo are registered trademarks owned by Bluetooth SIG, Inc. as administered by Bluetooth SIG, Inc. Starkey hearing aids are tested in accordance with the Bluetooth® protocol profile specifications. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. Starkey Hearing Technologies believes that this product meets all regulatory requirements. Starkey hearing aids are tested in accordance with various regulatory standards. Starkey Hearing Technologies believes that the Starkey hearing aids meet all applicable hearing aid regulations. Starkey hearing aids are tested in accordance with various regulatory standards. Starkey Hearing Technologies believes that the Starkey hearing aids meet all applicable hearing aid regulations.

For more information on hearing aids, please visit www.starkey.com/hearing-aids/apps.
Your Starkey Genesis AI hearing aids can connect via Bluetooth® technology to the compatible My Starkey app. This app offers intelligent features to help you:

- Make quick and instant adjustments for better hearing anywhere.
- Adapt to your new hearing aids with personalized content.
- Stay healthy by monitoring hearing and physical activity.
- Stream phone calls, music, TV, and other media.
- Set reminders, translate speech, and more.
- Stay healthy by monitoring hearing and physical activity.
- Adapt to your new hearing aids with personalized content.
- Make quick and instant adjustments for better hearing anywhere.
- Helpful features of hearing aids to your device.

Follow the step-by-step instructions to start using the My Starkey app.

### STEP ONE: Download the My Starkey app

**Instructions:**

1. Go to www.starkey.com/hearing-aids/apps
2. Scan the QR code below and open the URL
3. Open the camera on your device to download the app
4. Click on the download button

### STEP TWO: Pair your hearing aids to your mobile device

**Instructions:**

1. Ensure your hearing aids are charged and powered on
2. Under MFI Hearing Devices you should see your hearing aids (e.g. "Jane’s hearing aids"). Tap this.
3. A dialog box pops up for each hearing aid (RIGHT and LEFT). Tap Pair for each dial box. Pairing is complete.

### STEP THREE: Set up the My Starkey app

**Instructions:**

1. If your hearing aids lose connection to your mobile device, ensure Bluetooth is ON and powered on.
2. Tap Quick Setup to connect your hearing aids with the app.
3. If the app cannot locate your hearing aids, refresh the Bluetooth pairing process.
4. If Bluetooth pairing fails, ensure your hearing aids are paired to your device.

### STEP THREE: Sign in to the app

**Instructions:**

1. Sign up for the app.
2. Review the terms of use:
   - This includes End User License Agreement and privacy policy.
   - Accept to continue.
3. Connect your hearing aids. Follow the prompts to set up and connect your hearing aids with the app.
4. If the app is unable to find your hearing aids, a congratulations message appears. Tap Continue.
5. If the app cannot locate your hearing aids, ensure Bluetooth is ON and your hearing aids are paired to your device.
6. Return to STEP TWO: Pair your hearing aids to your mobile device.

### My Starkey app overview

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8. mute
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10. home
11. health: Monitor hearing and physical activity
12. learn: Personalized tips, videos, and more
13. more: Account, TeleHear, Reminders, Translate, Transcribe

*Only available on select product tiers

See reverse side for Android device instructions.